



City of Kenora
Committee of the Whole
Minutes
Tuesday, December 6, 2016
9:00 a.m.
City Hall Council Chambers

Present: Mayor David Canfield
Councillor Mort Goss
Councillor Rory McMillan
Councillor Dan Reynard
Councillor Louis Roussin
Councillor Sharon Smith

Regrets: Councillor Colin Wasacase

Staff: Karen Brown, CAO, Heather Kasprick, City Clerk, Jeff Hawley, Operations & Infrastructure Manager, Sharen McDowall, Human Resources, Adam Smith, Special Projects & Research Officer

A. Public Information Notices

As required under Notice By-law #144 -2007, the public is advised of Council's intention to adopt the following at its December 20, 2016 meeting:-

- Council intends to adopt a new Tariff of Fees & Charges By-Law to give effect to the new rates outlined in Schedule "C" for the Fire & Emergency Services Department

B. Declaration of Pecuniary Interest & the General Nature Thereof

- 1) On Today's Agenda**
- 2) From a Meeting at which a Member was not in Attendance.**

Councillor McMillan declared an indirect pecuniary interest as it relates to agenda item number 1.5 regarding October Financial Statements pertaining to Policing Services as it relates to his spouse who is a member of the Police Services Board and this report reflects costs attributed to Police Services.

C. Confirmation of Previous Committee Minutes

Resolution #1 - Moved by Councillor R. McMillan, Seconded by L. Roussin & Carried:

That the Minutes from the last regular Committee of the Whole Meeting held November 1, 2016 and Special Committee of the Whole meeting held November 28, 2016 be confirmed as written and filed.

D. Deputations/Presentations

Anneke Gillis – Introduction to the Kenora Area Health Care Recruiter

The Kenora Area Professional Recruitment Committee has presented this information to the Lake of the Woods District Hospital Board, the Steering Committee, Kenora Chiefs and to the Young Professional Association along with the Kenora Rotary Club.

Back in 2015 there was a presentation to Council on the crisis of Health Care in Kenora. It identified that Kenora area was entering a crisis mode. They specifically requested: Support with immediate issues that were in crisis: Opening the Manitoba Ontario border for referrals; and Physician recruitment and retention they needed community leadership and support in addressing the state of health care in the Kenora area. The Kenora Area Health Care Working Group was established and comprised of: community volunteers, members of Council from Kenora and Sioux Narrows-Nestor Falls; Waasegiizhig Nanaandawe'yewigamig Health Access Centre; Kenora Chiefs Advisory; Lake of the Woods Development Commission; Northwestern Health Unit; The Family Health Team; Lake of the Woods District Hospital; Kenora District Services Board. This was to be a support body to oversee the development of a community health care vision for the Kenora area and to act as an advocacy body in addressing key health care service delivery issues impacting Kenora area. Three priorities for this group is patient mobility, Manitoba/Ontario border issues, recruitment and retention, physician and health care professional recruitment strategy, a long-term plan, comprehensive, collaborative long-term plan for health care service delivery, including partnership on All Nations Hospital for Kenora Area.

For the Kenora area, the current situation is neither sustainable nor desirable. Best practice is community-driven initiatives funded by municipalities, First Nations, Indigenous organizations, hospitals, physician groups, and other community stakeholders. It recommended the creation of a community-supported and sustainable recruiter position. In March 2016 the Kenora Area Health Care Working Group accepted the report and recommendations to hire a Community Health Care Professional Recruiter. Approaching recruitment and retention as a community issue has proven highly effective. The key, however, is to get the right mix of individuals and organizations involved in the partnership. Recruiting physicians with: appropriate skill sets and the "right fit" for your community. Over time, this compatibility will translate into long-term retention, which will reduce recruiting costs and enhance health-care service delivery.

There was a funding minimum 3 year commitment with current contributors as the City of Kenora, the Lake of the Woods District Hospital, Local Physicians (LEG), Sunset Country Family Health Team, WNHAC and KCA. Further funding is still required along with in kind portions.

A professional health care recruiter develops and implements a recruitment and retention strategy for attracting new physicians, nurses and allied health care professionals and their families to a community. The Kenora Area Health Care Working Group Recruitment and Retention Strategy Project Report March 2016 outlines the goals. Communities that have been successful in recruiting have one key contact that can speak to their practice opportunities. This recruitment professional needs to be supported by the key decision makers within the local medical community and the broader community.

To promote the Kenora area, surrounding communities and area First Nations, as a sustainable, thriving, employment target for Health Care Professionals. To provide structure for short term (1 year), medium objectives (2-3 years) and long-term (3 to 5 years and beyond) goals related to successfully bringing in enough human resources who fit with the area health care teams that are working together. To work with community partners through a dedicated commitment and strategy for recruiting health care professionals and their families to the region. Needs Assessment and Analysis will map out the complexities and needs of health care professionals across the multiple organizations and area residents. Marketing and Process Management to create a plan of action for promoting the community to potential candidates (community-driven, team-based plan). Relationship Building to focus on building solid relationships across the multiple organizations and gain a full appreciation of what Kenora can offer.

Anneke started on October 17 2016 and she quickly started active support to recruitment and retention initiatives. During December 2016 she will be presenting Situation Needs Analysis to develop short, medium and long term recruitment goals and priorities. February 2017 the Action Plan (Strategy and Marketing) and spring 2017 is for Review, adjust and adapt work plan focused on sustainability of position. Building relationships and confidence with stakeholders, partners and in the community as a whole is her priority. She acts as a point person and provide follow-up to enquiries, needs of candidates, hiring teams and stakeholders. She serves the agreed upon interests of all the health care organizations involved and will be active in the community, attending community events, involved in understanding health care issues and be passionate for recruiting to the Kenora area. She works in collaboration with the communities and stakeholders funding the position. She will drive the development of recruitment and retention strategies as a community issue involving a mix of individuals into the partnership that creates a community culture of promoting the area.

Anneke requires partnerships in promoting the Kenora area through marketing, website/social, media/print materials, in-kind contributions for site visits and welcoming newcomers – help fill up a welcoming package.

The public can help by participating with site-visits and introductions to the community, offering experiences in area hobbies, lifestyle activities (i.e. fishing trip, art class, boating invitations and tickets to events, feasts, ceremonies). Be part of creating positive energy and cheerleading our health care professionals and the community.

Councillor Smith questioned the doctor recruitment committee in the past and if any data was left from doctors that had been here in the past that we could access to the information for follow-up with those individuals. Anneke indicated that it is on her list of tasks to reach out to past visitors and have discussions with them.

Council thanked Ms. Gillis for her presentation and a copy was left with the Clerk.

Kenora Area Health Care Working Group - Dennis Wallace and Dr. Jillie Retson

Mr. Wallace introduced Dr. Jillie Retson along with identifying members of the Kenora Area Health Care Working Group.

Ten years ago, over 90% of referred patients saw specialists in Winnipeg. Now it is less than 50%. Patients have suffered because of distance and delay in receiving treatment. It has been increasingly difficult to get patients to Winnipeg and needing to transfer them all the

way to the Toronto area. This has been putting an extensive strain on patients, families and physicians.

Kenora and area are short 15 general practitioners and specialists. We do not have the specialist support that we need. We need to get as many services in our community as we can so patients don't have to leave their community for health care.

For physicians to want to be in Kenora, we need a hospital that is adequate for them to perform their specialist skills from. The hospital, in parts, is just under 100 years old. It needs replacement. Absence of a current Operating Suite reduces surgeon interest in Kenora and forces patients to have surgery elsewhere – mostly a long way away. There should be a continuum of care and that is not in place. That follows the principles of patients first. There is not an integrated system of health care services from home to hospital and long-term care either on reserve or in other Kenora area communities.

Patients needing specialist care are, too often, being referred to Thunder Bay, London, Hamilton, Toronto or Ottawa. Families are being left behind. Cancer care requires many specialist visits and treatments. Thunder Bay and Eastern Ontario are too far. Too often, the Winnipeg Regional Health Authority "closes the door" to certain services (cardiac, renal, pediatric, cancer). They only accept "life or limb" patients meaning extremely critical and could pass if not seen within four hours. The North West LHIN did not respond until the Kenora Area Health Care Working Group pressed the Premier and Minister of Health and Long-Term Care to approach Manitoba for a "better deal".

Kenora physicians made a presentation to Kenora City Council in June of 2015. Councillors Rory McMillan and Louis Roussin were assigned to follow up. Kenora Area Health Care Working Group was formed in late summer 2015. It is volunteer, unpaid and un-resourced. There is First Nation and indigenous representation from Kenora Chiefs Advisory and WNHAC. Letters were sent to the Minister of Health and Long-Term Care. The Minister assigned the Northwest LHIN the job of addressing concerns raised in late December 2015. The Premier was spoken to in August 2016 she understands our situation and she is listening to what the group is saying. She has encouraged the Ministry of Health and Long-Term Care for more action and recognizes that our area is different due to geography

In late fall 2015 Kenora Chiefs Advisory joined the Kenora Area Health Care Working Group in a workshop in direction with respect to health care. First Nations, the City of Kenora, WNHAC, Lake of the Woods District Hospital and FHN contributed funds to recruit and pay a physician recruiter who is now in place in the WNHAC office. The North West LHIN is putting in place a program and funding strategy for emergency and internists at the Hospital. The Lake of the Woods District Hospital, with \$10 million in Ontario funding, is renovating the three Operating Rooms.

The North West LHIN has discussion tables in place with the WRHA and Manitoba to address patient referral. The Ontario and Manitoba deputy ministers of health have spoken. Kenora Chiefs Advisory is playing a key role with the City of Kenora and, now, Sioux Narrows-Nestor Falls and Kenora District Service Board.

We need to reach out to the communities with respect to what Kenora area First Nations and municipalities are doing to fix our health care system. We know there is a serious issue to address and we are taking steps to address it. We need a hand, not a handout or fix from

afar. Having follow-up work with the Province of Ontario at a political level is essential. Cancer Care Manitoba must be drawn into the discussion tables.

Nowhere in Canada is there a partnership between First Nations and municipalities to reform health care in their territory. This exists between Kenora Chiefs Advisory and Kenora area municipalities. Rather than cry out that there is a health care crisis in the Kenora area and then wait for a response, Kenora Chiefs Advisory, the City of Kenora, Town of Sioux Narrows-Nestor Falls and Kenora District Service Board are taking action. We need to stay the course until we have a health care system equal to all other regions of Ontario.

We live in the most westerly part of Ontario. Specialist health care services, when needed, should be available in Manitoba. A new All Nations Hospital is essential to quality service and attracting physicians to our area. We need to inform our communities, Ontario and Canada that we have a health care challenge and that we are doing something about it. A little help is needed. We need to press for an All Nations Hospital in Kenora. A stronger Ontario health care team is needed to work with the Kenora Area Health Care Working Group and partners on patient referrals to Manitoba, addressing interim improvements in the Lake of the Woods District Hospital, ensuring that there is a health care team sufficient to meet the needs of Kenora area First Nations and communities and recognize that we are moving to establish a seamless system of health care from home to hospital, including long-term care.

In the Kenora area, we need to reach out to the public soon and begin work on connecting health care services and building a system which meets or exceeds the "Patients First" philosophy. The Kenora Area Health Care Working Group will work with the Kenora Health Hub in moving ahead. Ensure that Lake of the Woods District Hospital is managing effectively, is in good fiscal health and is moving towards a "top drawer" health service institution status. Begin work on planning towards an All Nations Hospital and complete a master plan for health care in our area.

The group recently sat down with the Grand Chiefs and it was positive discussion with the collaboration around the room to move forward on health care. It is exciting to see the energy and the partnerships coming forward. To hear the First Nations leaders say that we want to work with neighbours and friends and to be so committed to making a difference with our health care through true partnerships, we have something special with them and we do not want to lose the momentum that we have gained on this project.

Council thanked Mr. Wallace and Dr. Retson for their presentation and a copy was left with the Clerk.

Peter Kirby, Bill Cameron and Dave Schwartz – Proposal to Retrofit Kenora Recreation Centre

Mr. Kirby advised Council that \$400,000 per year goes into heating and lighting in the Kenora Recreation Centre. Whether the City does expand the Recreation Centre or not we need to think about energy conservation. There is money out there for an energy audit, feasibility studies and infrastructure funding. We have governments that want to do everything green and the government is on our side. The group is asking Council before the City starts on anything new to look for savings at the Kenora Recreation Centre. For example, you walk down the corridor towards the change rooms, there is no storm proofing. The windows are not argon gas energy efficient windows. The City should start with something simple as insulation, new doors, new windows. Geothermal is an option as Red Lake has four buildings that have

gone to geo thermal so it can be done in the northwest. Solar is another option and the group provided Council with a diagram of a heat collector system that is being promoted in the area. This would not only heat the pool but the building. You could do geo thermal or bio mass which is not so far out there. The delegation feels it's the responsible thing to do for taxpayers.

Mayor Canfield thanked the delegation for their deputation and a copy was left with the Clerk.

E. Reports:

1. Corporate Services & Strategic Initiatives

1.1 All Nations Hospital Working Group – City Appointment

Discussion:

As a result of our meeting with the Kenora Chiefs Advisory and Treaty 3 they have an opportunity to access funding to pull together a proposal to submit to the province to hire a consulting firm to do a comprehensive plan for an All Nations Hospital for our region. They want to have a working group to put together partners who are already part of the working group. If the funding is approved they would stay on long term for the development of a long term working group to build an All Nations Hospital. It could be Councillor McMillan or Roussin who are already members of the working group or City staff who may be interested. It will not be short term, there will be long term commitment to this group.

Karen noted that it should be a member of Council and if they would like a staff member as a resource we can do that. Councillor McMillan is very interested in being part of it. Once the letter is received it can be brought back to Council for discussion.

1.2 CEP Grant Application

Recommendation:

Whereas Council has directed staff to proceed with developing a Community Energy Plan for the City of Kenora; and

Whereas municipalities may receive up to \$90,000 or 50 percent of total project costs, whichever is less to complete all three stages of a CEP;

Now Therefore let it be Resolved that Council directs staff to apply for funding under the Municipal Energy Plan Program for the City of Kenora Community Energy Plan.

Recommendation Supported.

Discussion: The plan is submitted as part of the 2017 budget for Council consideration. It will be part of the unusual spend for Council consideration.

1.3 Q3 2016 Contracts

Recommendation:

That Council hereby receives this information report of Charlotte Edie, Treasurer with respect to contracts awarded within the Manager's approved limits for January to September 2016.

Recommendation Supported.

1.4 Human Resources Management Strategy Progress Report

Recommendation:

That Council hereby accepts the Human Resources Management Strategy progress report dated November 2016.

Recommendation Supported.

1.5 October 2016 Financial Statements

Recommendation:

That Council hereby accepts the monthly Financial Statements of the Corporation of the City of Kenora at October 31, 2016.

Recommendation Supported.

Discussion: Councillor Reynard questioned the rental revenue and why this amount is so much lower. He had further concerns about the parking meter revenues and if it is a direct result of the elimination of one officer. He also questioned the Provincial Offences revenue and the significant increase to the revenue. Provincial Offences revenue is difficult to predict as they are driven by offences and collections of those offences.

Councillor Goss questioned the revenue referenced in the Jaffray Melick Arena. Councillor Reynard had requested a copy of the SportSplex annual financial report as it is part of their obligation in the contract but it is not available. Karen will follow up.

1.6 Peterborough Resolution of Support

Recommendation:

Whereas there is a direct service delivery and financial relationship between the Province of Ontario and municipalities for many health care related services such as Land Ambulance / Paramedic services, Long Term Care and Public Health; and

Whereas the municipalities' portion of these costs are borne through property taxation; and

Whereas there have been significant annual increases to costs to municipalities resulting from increase service demand and/or from inappropriate provincial funding models that do not adequately address service delivery demands or the need for system enhancements to meet the service demand and maintain the many legislated and/or regulated standards;

Now therefore be it resolved that Council of the City of Kenora endorses the Peterborough County Council resolution made at its meeting on October 19, 2016 and:

1. Directs that a letter be sent to Premier Kathleen Wynne and Minister of Health and Long Term Care Eric Hoskins requesting additional Health Care funding to offset the ongoing and rising health care services costs that are being borne by municipalities on the property tax base.
2. Requests that the Province NOT download any additional or future costs for land ambulance / paramedic services, long term care, or public health.
3. That a copy of the letter be sent to AMO, NOMA and to both Sarah Campbell, MPP and Bob Nault, MP for the Kenora District.

Amended Recommendation:

Whereas there is a direct service delivery and financial relationship between the Province of Ontario and municipalities for many health care related services such as Land Ambulance / Paramedic services, Long Term Care and Public Health; and

Whereas the municipalities' portion of these costs are borne through property taxation; and

Whereas there have been significant annual increases to costs to municipalities resulting from increase service demand and/or from inappropriate provincial funding models that do not adequately address service delivery demands or the need for system enhancements to meet the service demand and maintain the many legislated and/or regulated standards;

Now therefore be it resolved that Council of the City of Kenora endorses the Peterborough County Council resolution made at its meeting on October 19, 2016 and:

1. Directs that a letter be sent to Premier Kathleen Wynne and Minister of Health and Long Term Care Eric Hoskins requesting additional Health Care funding to offset the ongoing and rising health care services costs that are being borne by municipalities on the property tax base.
2. Requests that the Province NOT download any additional or future costs for land ambulance / paramedic services, long term care, or public health.
3. That a copy of the letter be sent to AMO, NOMA and to both Sarah Campbell, MPP and Bob Nault, MP for the Kenora District.
4. That a copy of the resolution be sent to the Northwestern Health Unit, Kenora District Services Board and Kenora District Home for the Aged

Amended Recommendation Supported.

Discussion: Council feels we need a more robust resolution to put forward as well and ensure we are working with the other agencies collaboratively to lobby the Province.

1.7 Tax Appeal Under Section 357 of the Municipal Act

Recommendation:

That Council hereby approves Section 357 tax adjustments with potential refunds totaling \$1,928.60.

Recommendation Supported.

1.8 G52 Grant Portal Information

Discussion – Information Only:

G52 is a consulting firm that offers a grant portal service, expert grant writing and advocacy work on behalf of municipalities. Its Grant Portal shows all of the grants Kenora can apply for. Program lists are updated regularly and notice of program expiration or changes are provided. This interactive system provides easy identification of and access to Provincial, Federal and Third Party municipal grants and programs. Based on the positive feedback received, staff subscribed to the service in October and has been monitored by the Special Projects and Research Officer. Senior Managers and supervisory staff involved in grant writing have been made aware of this service and provided a login to access the system.

Over the next year, use of the subscription to the G52 Grant Portal is anticipated to evolve as new funding programs are announced in conjunction with Federal and Provincial budgets and

as the City works towards its own 2017 budget. Staff intends to use the service to identify funding sources for projects slated for 2017-18. Furthermore, there may be an opportunity for greater collaboration with community groups as they pursue projects that align with funding programs found on the G52 Grant Portal.

2. Fire & Emergency Services

2.1 Tariff of Fees and Charges Amendment

Recommendation:

That Council gives three readings to a bylaw to adopt a new Tariff of Fees and Charges bylaw to include new rates and charges for Schedule "C" – Emergency Services; and further

That in accordance with Notice By-law Number 144-2007, public notice is hereby given that Council intends to give three readings to a new Tariff of Fees and Charges By-Law at its December 20, 2016 meeting to give effect to the new rates outlined in the revised Schedule "C"; and further

That bylaw number 128-2016 be hereby repealed.

Recommendation Supported.

Discussion: Councillor Roussin questioned the fee for response to accidents on the highway and the fees being charged are not reasonable. We need to advocate to the Province that this amount is too low. It is \$450 per hour and \$225 for every half hour after that. These fees do not seem reasonable and is definitely not cost recovery given the risk and wear and tear on our equipment/vehicles.

3. Operations & Infrastructure

3.1 Hourly Equipment & Truck Rental

Recommendation:

That the tenders for the Hourly Rental of Equipment and Trucks for 2017 be received; and further

That the attached Ranking Lists for Hourly Rental of Equipment and Trucks for 2017 be accepted and adopted for the purposes of hiring non-owned equipment and Trucks during the period of January 1 through to December 31, 2017.

Recommendation Supported.

3.2 Traffic Amendment – Rate of Speed – Taillieu Road

Recommendation:

That Council authorizes an amendment to the City of Kenora Traffic Regulation By-law Number 180-2015 to include changes to Schedule "T" – Rate of Speed - 40 kilometres Per Hour Zone for Taillieu Road from Highway 17 East to the Jones Road; and further

That three readings be given to an amending by-law for this purpose.

Recommendation Supported.

3.3 Traffic Amendment – No Parking – Glen Cameron Drive

Recommendation:

That Council authorizes an amendment to the City of Kenora Traffic Regulation By-law Number 180-2015 to include a change to Schedule "B" No Parking Tow Away Zone, for Glen Cameron Drive; and further

That three readings be given to an amending by-law for this purpose.

Recommendation Supported.

3.4 Kenora Drinking Water Inspection Report

Recommendation:

That the Council of the City of Kenora hereby receives the 2016-17 the municipal drinking water inspection report, conducted on October 19th, 20th & 24th, 2016.

Recommendation Supported.

4. Community & Development Services

4.1 Kenora Assembly of Resources 2017 Agreement

Recommendation:

That Council gives three readings to a by-law authorizing a contract between the Kenora Assembly of Resources (KAR) and the City of Kenora for provision of services at the Harbourfront and related areas for the period January 1, 2017 through December 31, 2017; and further

That by-law Number 179-2015 be hereby repealed

Recommendation Supported.

Discussion: Councillor Smith noted that we usually receive a report on the numbers of what they are doing and looking for further opportunities for this group to work with the downtown BIZ. The contract is \$151,500 and has remained unchanged for many years.

4.2 Kenora Recreation Department – 3rd Quarter Report

Recommendation:

That Council accepts the 2016 Third Quarter Report for the Recreation Services Department.

Recommendation Supported.

Discussion: Council commended the staff for the outreach they are doing with the First Nations Communities and the Senior Citizens groups.

F. Proclamations

None

G. Other

- Councillor McMillan referenced the Health Care in our community and the progress the group is making. There is a press conference scheduled for Monday, December 12 addressing Kenora Area Health Care Working Group updates to keep the communities informed and, that it will be in Council Chambers. Once details are finalized Council will be advised and Council is invited to attend.
- Councillor Goss attended the Festival of Trees and he was pleasantly surprised by the number of young professionals and business owners in our community. It was a fabulous event and a great venue to host the event in.
- Councillor Reynard tomorrow is the official launch of the Hockey Day in Canada event. At 1:00 p.m. we will be joined by Ron McLean by conference call and he will speak about his participation during the four days of the event.
- Mayor Canfield referenced the holiday train was a great event again and well attended
- Mayor Canfield referenced the fantastic Christmas tree we have this year and how outstanding it is, especially compared to other communities.

H. Next Meeting

- Tuesday, January 10, 2017

I. Adjourn to Closed

Resolution #2 - Moved by Councillor R. McMillan, Seconded by L. Roussin & Carried:

That pursuant to Section 239 of the Municipal Act, 2001, as amended, authorization is hereby given for Committee to move into a Closed Session at 10:58 a.m. to discuss items pertaining to the following:-

- i) **Proposed or Pending Acquisition or Disposition of Land (4 matters)**
- ii) **Personal Matter about an Identifiable Individual (3 matters)**

J. Reconvene to Open Meeting

Council reconvenes to open session at 1:23 p.m. with the following reports from its closed session:-

Kenora Municipal Non-Profit Housing Board Appointment

Recommendation:

That Council hereby appoints Lara Barber to the Kenora Municipal Non Profit Housing Board for a term at the pleasure of Council.

Recommendation Supported.

K. Close Meeting

Meeting adjourned at 1:24 p.m.